

# NextBus Alerts

NextBus Alerts allows you to set alerts you that you will be automatically notified via SMS, email, or web browser when there are disruptions to your service, or when your vehicle is about to arrive.

First, create an account online at nextbus.com My NextBus

nextbus™ Settings ADA Site Agency Admin

Find Your NextBus

My NextBus

Get Help

Mobile Access

## My NextBus Alerts - Log in

Note: cookies must be enabled in your browser in order to login to my NextBus. Otherwise the system will keep asking you to login.

Log in

Password

Remember me

Log in

Create an account

Forgot your password?

My NextBus Alerts allow you to set alerts so that you will automatically be notified via SMS(\*), e-mail, or your web browser when your vehicle is about to arrive.

(\*) SMS service currently only available in the United States

nextbus™ Settings ADA Site Agency Admin

Find Your NextBus

My NextBus

Get Help

Mobile Access

## My NextBus Alerts - Create an Account

Note: cookies must be enabled in your browser in order for the login to work.

Login

Password

Verify password

Remember me

Email address

Full name

Zipcode

Create Account Cancel

My NextBus Alerts allow you to set alerts so that you will automatically be notified via SMS(\*), e-mail, or your web browser when your vehicle is about to arrive.

(\*) SMS service currently only available in the United States

Password must be at least 8 characters long and contain at least one uppercase letter, lowercase letter, number and symbol.

There are three different alert options:

Immediate Alerts are one-time alerts when a bus is near. If you are trying to catch a bus right now, but don't want to wait outside, create a new Instant Alert. Instant Alerts disappear once they are activated.

Scheduled Alerts give you the ability to constantly know when the bus is near you, when you need it. For example, you could have a text message sent to your phone when the bus is 5 minutes away every day at 5:00 PM. This is perfect for commuters and those riding the shuttle on a scheduled basis.

nextbus™

Settings | ADA Site | Agency Admin

Find Your NextBus

My NextBus

Get Help

Mobile Access

Edit profile | Logout

## My NextBus Alerts

My NextBus Alerts allow you to set alerts so that you will automatically be notified via SMS(\*), e-mail, or your web browser when your vehicle is about to arrive.

(\* SMS service currently only available in the United States)

### Immediate Alerts

Immediate Alerts are one-time alerts when a bus is near. If you are trying to catch a bus right now, but you don't want to wait outside, create a new Instant Alert now. Instant Alerts disappear once they are activated.

No alerts currently set

Add New Immediate Alert

### Scheduled Alerts

Scheduled Alerts give you the ability to constantly know when the bus is near you, when you need it. For example, you could have a text message sent to your phone when the bus is 5 minutes away every day at 5:00 PM. Perfect for work or school.

No alerts currently set

Add New Scheduled Alert

### Watch Route Alerts

Stay ahead of schedule with Watch Route Alerts. Service disruptions, outages, and anything that affects your line will be sent directly to you via SMS or email.

No alerts currently set

Add New Watch Route Alert

My NextBus Alerts allow you to set alerts so that you will automatically be notified via SMS(\*), e-mail, or your web browser when your vehicle is about to arrive.

(\* SMS service currently only available in the United States)

Watch Route Alerts will provide you with alerts about service disruptions, outages, and anything else that may directly affect your commute.

To sign up, click “Watch Route Alerts” and select the route you want to receive alerts for

nextbus™ Settings | ADA Site | Agency Admin

Find Your NextBus

My NextBus

Get Help

Mobile Access

### Add route you want alerts for:

Channel: SMS Setup SMS (except in Canada) Method by which you will be alerted

SMS  Email

Region: California-Northern

Agency: Lawrence-Berkeley National Lab

Route: Blue

Add Route Cancel

If you'd like SMS messages, click on “Setup SMS” and follow the prompts.

nextbus™ Settings | ADA Site | Agency Admin

Find Your NextBus

My NextBus

Get Help

Mobile Access

### Phone verification

Step 1

Please input your phone number, including area code, into the box below.  
Currently, this feature is only available for phone numbers based in the United States (it is not available in Canada ).

Phone Number (e.g. 626-784-9981):

Submit Cancel

nextbus™ Settings | ADA Site | Agency Admin

Find Your NextBus

My NextBus

Get Help

Mobile Access

### Phone verification

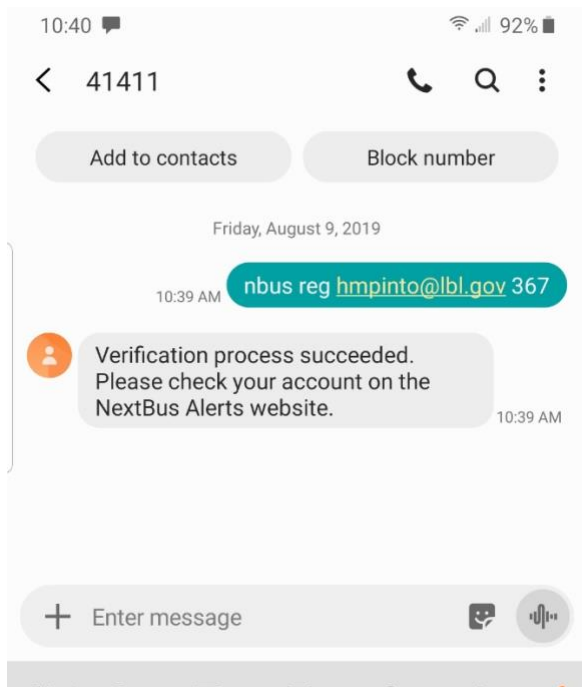
Step 2

The steps to adding your phone number to our database are easy:  
just get your phone and send the following text to the SMS "shortcode" phone number  
**41411:**

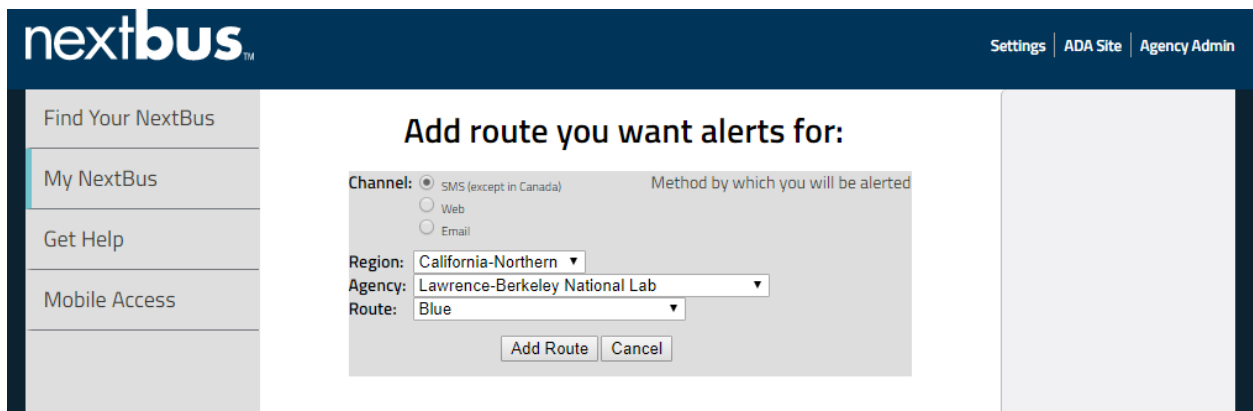
**nbus reg hmpinto@lbl.gov 367**

and then wait for the confirmation text message to be sent back to you. The text must contain exactly what appears above or the system will be unable to register you. Standard SMS charges apply as per your carrier.

Note that if this is your first time texting to NextBus, some additional confirmation messages may appear. Afterwards, please refresh the profile configuration page and your phone number should be there. You will then be ready to configure automatic SMS alerts!



Once SMS set up is completed, return to My NextBus, Watch Route Alerts.



Select the route you would like to receive alerts for (each route must be set up separately).

The route will be added to your Watch Route Alerts list and you will now receive notifications when there are issues.

## Watch Route Alerts

Stay ahead of schedule with Watch Route Alerts. Service disruptions, outages, and anything that affects your line will be sent directly to you via SMS or email.

Blue

Delete

SMS

Add New Watch Route Alert